

CORPORATE PROFILE

AMBER COURIER SDN BHD ^{848629U}

A Licensed Courier Agent
A Licensed Custom Agent
An IATA Cargo Agent
An Cass Associated member



*The Logistics Partner On
That You Can Count*

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Whatsapp: +6013 8810307

www.ambercourier.com

admin@ambergloballogistics.com



Air Freight



**Ocean
Freight**



**Logistics
&
Warehousing**

Our Value:
We're a freight forwarding and logistics provider which offer a wide range of solutions and services



VISION

The bridge between suppliers and customers

www.ambercourier.com



MISSION

Become your most preferred logistics partner and expand worldwide business



Amber Courier Sdn Bhd

848629U

AMBER COURIER SDN BHD, as a **Licensed Courier Agent, Licensed Customs Agent, IATA Cargo Agent, and CASSlink Member**, started its operations in Sarawak in 2002 and is one of the leading providers of freight forwarding, Logistics, warehousing, and Courier Services in Malaysia. AMBER offers a comprehensive range of freight forwarding, delivery services, consultancy, logistics, and planning services to meet diverse market needs. It has expanded its services over the years, mainly providing business-to-business and door-to-door delivery services. It has a strong network connection with other centers in Malaysia, with a real-time tracking system to ensure that all packages are delivered through the network efficiently and on time. AMBER provides freight solutions to help save clients' time and cost, and allows customers to focus on improving their business efficiency.

AMBER provides a full range of perishable services to ensure the perishable cargo, such as flowers, fruits, vegetables, chilled fish, sausages, fresh meat, and live fish, across the supply chain. All temperature-controlled items and humidity are given special attention to avoid the products deteriorating and losing their vitality. Amber provides services that include document preparation and customs formalities, space booking for perishable goods, refer container booking and transfer, and prioritized handling at ports of origin and destination.

In the year 2005, AMBER, as a Licensed Customs Agent, became a registered member of the Sarawak Forwarding Agencies Association (SFAA), affiliated with the International Federation of Freight Forwarders Association (FMFF). It has expanded its services to deal with air and sea freight internationally and domestically. AMBER's exemplary leadership and commitment to providing luxury services in freight-forwarding services have led to its success and contributed to its increasing pool of loyal customers. AMBER also provides air and ocean transport, customs clearance, and container freight around the world, including receipt, transfer, assembly, and disassembly for imported and exported goods.

AMBER is also an International Integrated Logistics Services (IILS) provider that provides integrated and seamless logistics services (door-to-door) along the logistics supply chain as a single entity on a regional or global scale. AMBER is also a dedicated member of the Airfreight Forwarders Association of Malaysia (AFAM) and plays a vital role in the logistics and air cargo industry. With expertise in freight forwarding, supply chain management, and regulatory compliance, Amber contributes to the seamless movement of goods across borders. As part of AFAM, Amber stays updated on industry best practices, engages in networking opportunities, and advocates for policies that enhance Malaysia's position as a key player in global airfreight. In the year 2009, AMBER got the official courier license from the Malaysian Communications and Multimedia Commission (MCMC)

Amber provides on-time delivery services, attracts many new customers, and satisfies its existing customers. AMBER is committed to using a cost-effective way to swiftly and safely dispatch all business-related correspondence and parcels locally and internationally. AMBER constantly reviews and upgrades its operating methods to meet the changing environmental needs. Our goal is to achieve customer needs and give them great satisfaction ... ONE-STOP SHIPMENT SOLUTIONS.

about AMBER



COMPANY CHART



Amber provides an overview of the diverse range of services we offer to our clients. Whether you're looking for freight, logistics, or warehousing, our chart is designed to help you explore our service portfolio. Our services are organized into the following categories to make it easy for you to find what you need:

Freight Services:

- Air Freight
- Sea Freight
- Road Freight
- Perishable Freight
- Customs Clearance & Documentation
- Live animals / Pets Import-Export
- Freight Insurance Services
- Project Cargo & Special Handling
- Supply Chain & Logistics Solutions

Warehousing:

- Warehousing and storage
- Cross-Docking
- Inventory Management
- Order Fulfillment
- Pick and Pack Services
- Just-in-time (JIT) Delivery
- Humidity Control

Temperature-Controlled Logistics:

- Cold Chain Management
- Temperature monitoring and control
- Pharmaceutical Logistics
- Food and beverage logistics

Customs and compliance services

- Customs Clearance
- Import and export documentation
- Trade compliance consulting
- Tariff classification
- Duty and tax management
- Trade facilitation

Consulting and advisory services

- Supply chain strategy consulting
- Cost optimization and efficiency improvement
- Risk management and contingency planning
- Sustainability and environmental consulting

Technology Solutions:

- Transportation Management Systems (TMS)
- Warehouse Management Systems (WMS)
- Track and trace technology
- Data analytics and reporting
- Integration with Clients Systems

Customer support and services:

- Customer service
- Shipment tracking and updates
- Customer portal access
- Issue resolution and support

CODE OF BUSINESS CONDUCTS



Integrity:

The company emphasizes honesty and obeying the law. Everyone and every business has to be dealt with in fairness and respect. It means being accountable and taking responsibility for actions and consequences.

Objectivity:

All employees should have no self-interest, bias, or conflict of interest to influence business decisions or judgments. Everyone is treated with respect, behaves with courtesy, and treats all customers, colleagues, and others with respect and dignity.



Confidentiality:

All employees must maintain the confidentiality of business information, business flows, business partners and work entrusted to him or her by the company or its customers, except when disclosure is authorized before the disclosure happens.

Professionalism:

All employees must have professional ethics as principles that govern their behaviors. Professional ethics must be shown in action towards other people, environments, and working behaviors.



Competence:

The company emphasizes ethically competent people who can distinguish between right and wrong and act accordingly.

Stay as you are, we help you deliver





**AMBER
COURIER**

COURIER SERVICES

WWW.AMBERCOURIER.COM

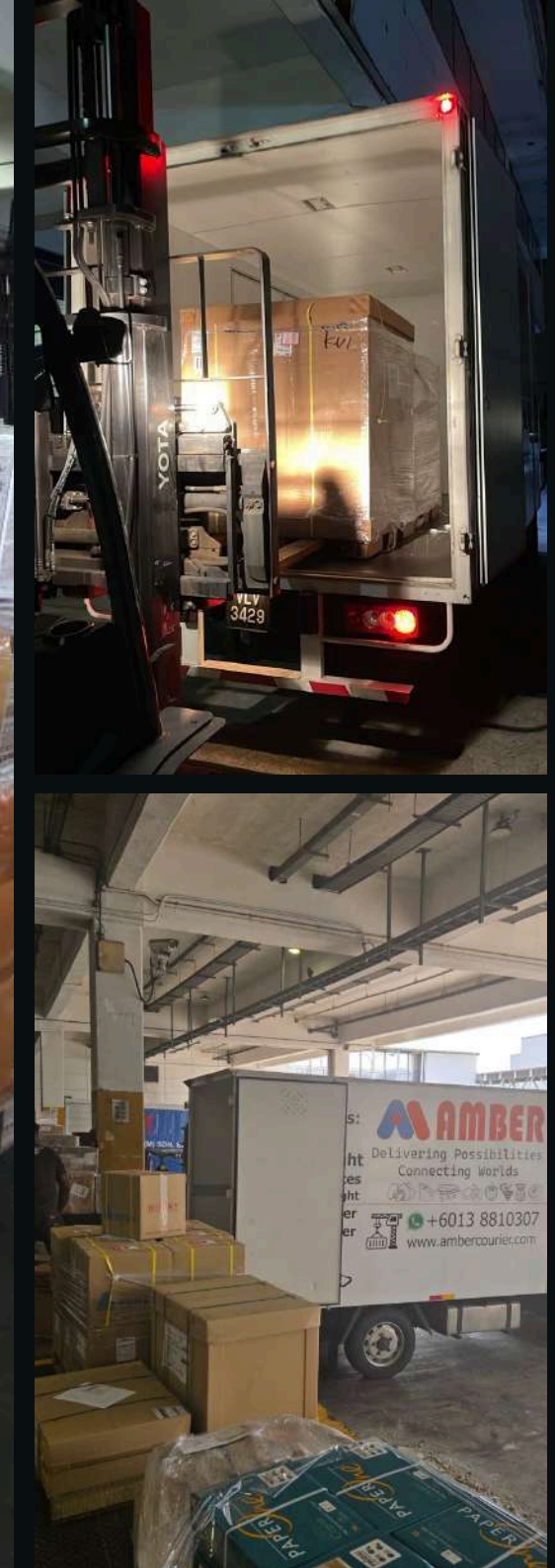


**DOOR TO DOOR
ONLINE ORDER
ONLINE TRACING
ONLINE CHECKING**



AMBER Air Freight

Door-to-door Consolidation services
Port-to-port local and international transfer
West-East Malaysia shipment transfer
Freight Airwaybill booking
International Import-Export Service
Perishable Freight services





OCEAN FREIGHT



FULL CONTAINER LOAD (FCL)
LESS CONTAINER LOAD (LCL)
SMALL PACKAGE
PORT TO PORT
DOOR TO DOOR
DDU / DDP SHIPPING
TRANSHIPMENT
TRANSFER
REEFER CONTAINER

PERISHABLE FREIGHT

Reefer Container
Port to Port
Door to Door
Perishable Freight
East Malaysia Perishable
Permit/Phyto Application
Import Export Clearance





**CONSOLIDATION CENTRE
DECONSOLIDATION CENTRE
SORTING CENTRE
LABELLING CENTRE
SHAVING / TOPPING OFF PALLETS**



WAREHOUSING



Cargo / Transport

Bonded Truck Services

Handle bonded shipment | Re-pack Bonded Cargo | FTZ Cargo Transfer



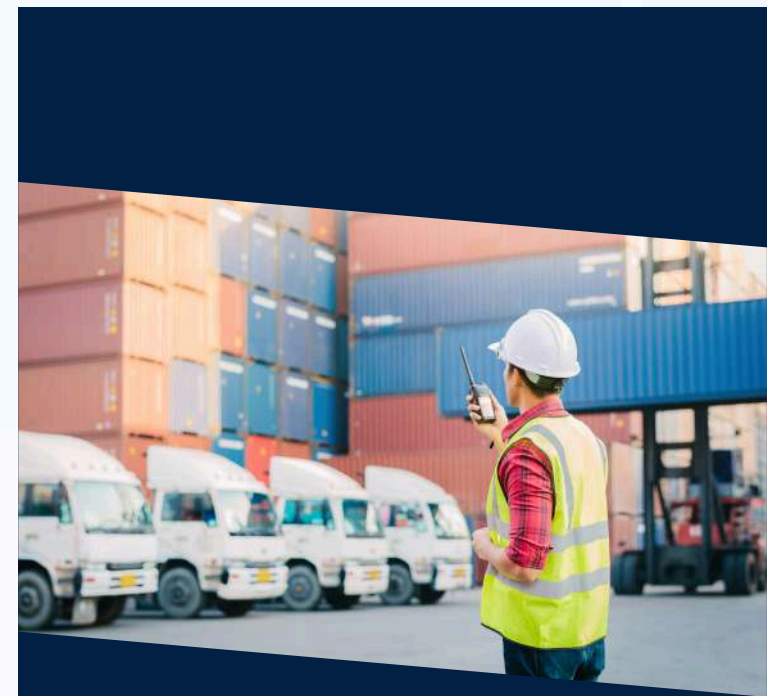
SEAPORT/AIRPORT

**CUSTOM
CLEARANCE**

**CUSTOM
BROKER**

**FREIGHT
FORWARDING**

**IMPORT
EXPORT**



WE SERVE

Port-to-port clearance
Hs Code and tax
calculation
EPAM declaration
Permit application
Import Export Clearance
Temporary Import and
Export services



Your TRUSTED PARTNER FOR AIR WAYBILL SERVICES

WHAT WE OFFER

Accurate Air Waybill Preparation

We assist in preparing the Master and House Air Waybill (MAWB/HAWB), ensuring all details are compliant with IATA regulations and airline requirements.

Digital & Paper AWB Services

Whether you need e-AWB for paperless transactions or traditional printed AWBs, we've got you covered.

Customs & Permit Integration

Seamless coordination with Customs Declarations, Import/Export Permits, and Other Government Agencies (OGAs).

Real-Time AWB Tracking

Get instant updates on your shipment status using your AWB number – track anytime, anywhere.

WHO CAN BENEFIT?

- Freight Forwarders
- E-commerce Businesses
- Manufacturers & Exporters
- Importers & Distributors
- Courier and Express Operators

Why Choose Amber?

- IATA Certified Agent
- Licensed Customs Broker
- Strong Global Network
- Quick Turnaround Time
- Dedicated Support Team



Shipper's Name and Address		Shipper's Contact Details		Notwithstanding	
				Air Waybill Issued By:	
Consignee's Name and Address		Consignee's Contact Details		Copies 1, 2, and 3 of this Air Waybill are originals and have the same validity. It is agreed that the goods described herein are accepted in apparent good order and condition (except as noted) by the consignee in full compliance with the conditions of carriage of the carrier. All goods must be carried by air unless otherwise specified. ROAD OR ANY OTHER CARRIER UNLESS SPECIFIC CONTRARY INSTRUCTIONS ARE GIVEN HEREON BY THE SHIPPER, AND SHIPPER'S ADDRESS THAT THE SHIPMENT MAY BE CARRIED VIA AIR FREIGHT IS NOT A GUARANTEE OF THE CARRIER'S OBLIGATION. THE SHIPPER'S ATTENTION IS DRAWN TO THE NOTICE CONCERNING CARRIER'S LIMITATION OF LIABILITY. SHIPPER MAY INCREASE SUCH LIMITATION OF LIABILITY BY DECLARING A HIGHER VALUE FOR CARRIAGE AND PAYING A SUPPLEMENTARY CHARGE IF REQUIRED.	
Issuing Carrier's Agent Name and City		Agent's IATA Code		Accounting Information	
Airport of Departure (Addr. Of First Carrier) and Requested Routing		Reference Number		Optional Shipping Information	
To: By First Carrier Routing and Destination to to by Airport of Destination Requested Flight/Date		Currency CHD code W/VOL code Other P/OCC MVT PH K J		Declared Value for Carriage Declared Value for Customs MVD MCV	
Amount of Insurance		XXX		INSURANCE: If carrier offers insurance, and such insurance is requested in accordance with the conditions thereof, indicate amount to be insured in figures to one marking "Amount of Insurance".	
Handling Information: **** PLEASE CONTACT CONSIGNEE IMMEDIATELY UPON ARRIVAL THANKS ****					
No of pieces RCP	Gross Weight kg	Rate class COMMODITY Item Number	Chargeable Weight	Rate / Charge	Total
Prepaid AS AGREED			Weight Charge	Collect	Other Charges
Valuation Charge					
Total Other Charges Due Agent					
Total Other Charges Due Carrier					
Total Prepaid			Total Collect		
Current Conversion Rates			OC Charges in Dest. Currency		
For Carriers use only at Destination			Charged at Destination		
			Total Collect Charges		
			# (pieces)		
			Signature of Issuing Carrier or its Agent		



VEHICLE RELOCATION

CAR RELOCATION

MOTORCYCLE RELOCATION

TRUCK RELOCATION

ROLL-ON/ ROLL-OFF (RORO)

Port to Port

Door to Door

Air and Sea Transfer





ANIMAL TRANSFER
Port to Port
Permit Application
Live Animal Shipping
Live Fish Shipping
Live Pet Clearance



Dangerous Goods - Function 3

Amber covers all aspects of shipping dangerous goods by air and sea

- Always be updated with the latest edition of DGR and carriage requirements
- The list of dangerous substances and the correct appliance (from which transport is allowed)
- The classification (the identification and assignment to the relevant hazard class) the separation of hazardous substances (prohibition of mixed landing)
- Completion of the shipper's declaration of Dangerous Goods and the role of the air waybill
- The appropriate marking and labeling of the DG package
- The acceptance of dangerous substances
- The storage of Dangerous substances
- The loading and packing instruction process (piloting as well as loading of the aircraft) inspection and information



CONSULTATION / TRAINING

- Import-Export Consultation
- Local and International console cargo consultation
- Local and International Animal Transfer consultation
- Local and International perishable cargo consultation
- Custom clearance consultation
- Import-Export permit consultation
- Training and consultants for customs application
- Logistics and E-logistics training and consultancy
- Warehousing and management training and consultancy



Sign In

Do you have an account? [Create One](#)

Username

Password

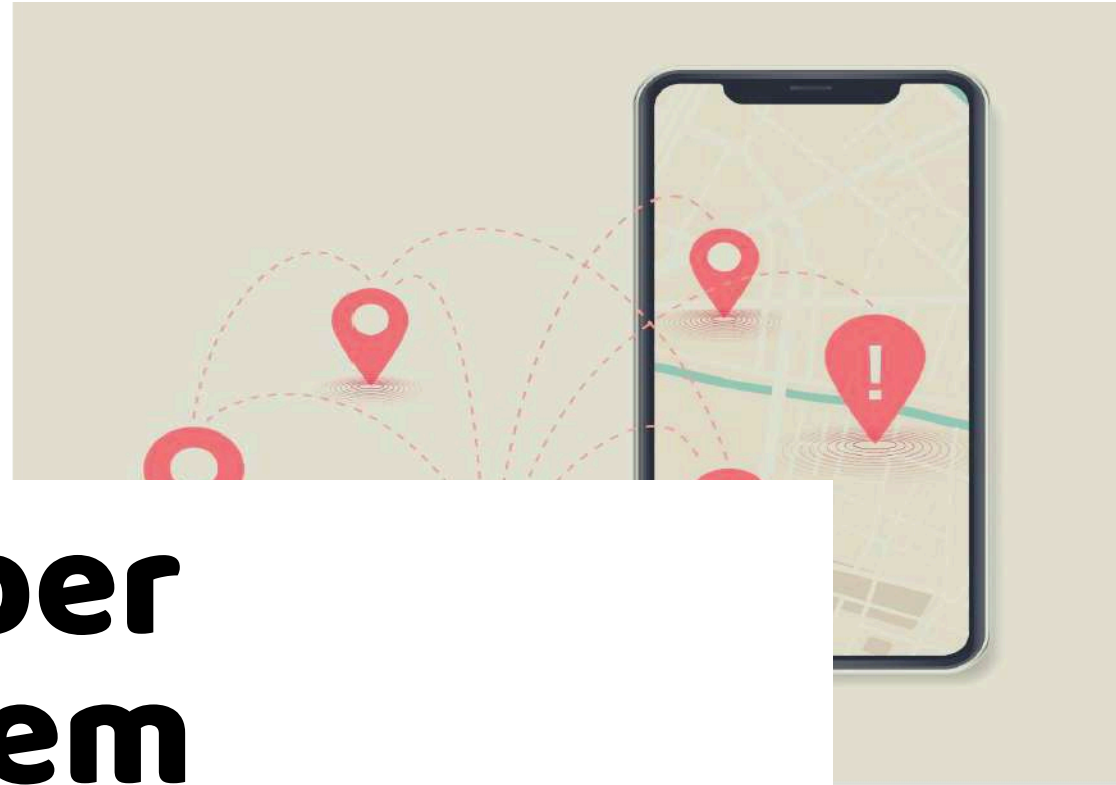
☐ Remember Me

Amber System

<https://ambergloballogistics.com>

ONLINE ORDER • NOTIFICATION

EXPOSURE • FLEXIBLE



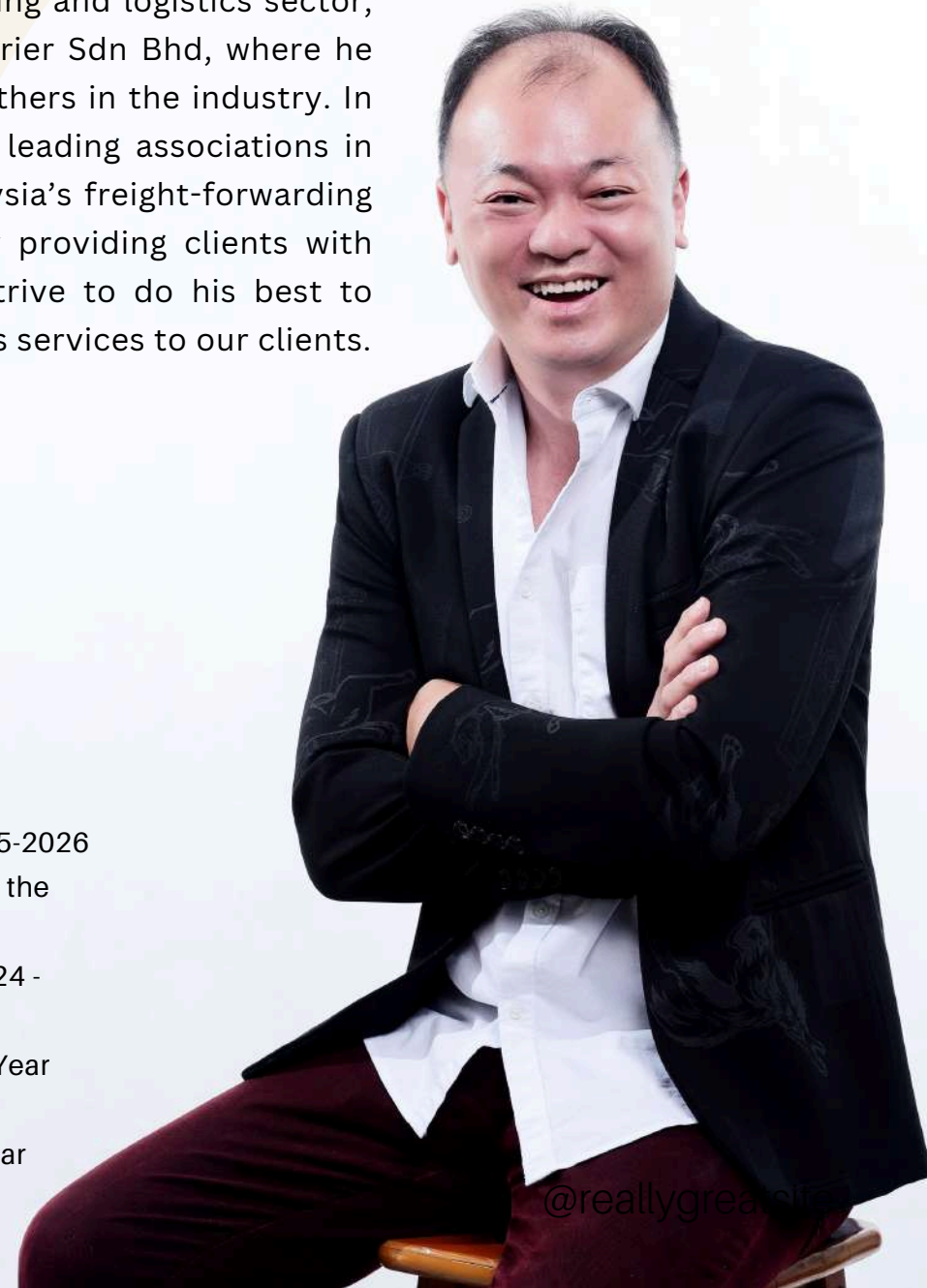
CEO - JAMES NGU

jamesngusk@ambergloballogistics.com

Mr. James Ngu is a seasoned professional in Malaysia's freight-forwarding and logistics sector, boasting over 23 years of experience. He is the founder of Amber Courier Sdn Bhd, where he also serves as a Master Trainer, sharing his extensive knowledge with others in the industry. In addition to his role at Amber Courier, he holds the position of a few leading associations in Malaysia, contributing to the organization's mission of advancing Malaysia's freight-forwarding industry. He would like to contribute to the Industry and society by providing clients with customized shipment solutions and consultation services. He will strive to do his best to contribute to the growth of the Malaysian economy and offer world-class services to our clients.

- Degree in Computing and Information Systems
- HRDC Certified trainer TTT/27250
- IATA Cargo Introductory Certified
- IATA Dangerous Goods Function 3 Certified
- IATA Perishable Cargo Management Certified
- Certified master trainer of the ASEAN Federation of Forwarders Association
- HRDC Appointed Subject Matter Expert for The Development of Industrial Skills Framework - Logistics and Warehousing Industry
- KEK Certified
- Has been working in the Freight Forwarding Industry since 2001
- Service Chairperson of the Lions Club of Selangor Unique 308 B2 for the years 2025-2026
- Assistant Secretary General of Sarawak Forwarding Agencies Association (SFAA) for the Year 2025 - 2027
- Committee of Airfreight Forwarders Association of Malaysia (AFAM) for the Year 2024 - 2027
- Council member of the Federation of Malaysian Freight Forwarders (FMFF) for the Year 2025 - 2027
- Council member of the Association of Malaysian Express Carriers (AMEC) for the Year 2023 - 2027

<https://ambercourier.com/james-ngu/>



@reallygreat

GLA GLOBAL LOGISTICS ALLIANCE

WCA world

CATHAY PACIFIC

Air Asia

COSCO SHIPPING

YANG MING

maskargo

الإتحاد
ETIHAD
AIRWAYS

MAERSK

XIAMENAIR

Mylot

POS ACE

OUR
PARTNER

EMBE
MAIL BOXES ETC.



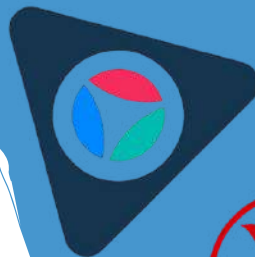
SF AIRLINES
顺丰航空

Harbour

MTT
MTT SHIPPING Sdn. Bhd.

SINGAPORE
AIRLINES

ANA





A Licensed Customs Agents
A Licensed Courier Agents
A IATA Cargo Agents
A Cass Associates Members



**No.96, Lorong Setia Raja 4H Stutong Avenue 2,
93350 Kuching, Sarawak, Malaysia**

**No.49, Jalan USJ 1/31, Subang Jaya, 47600
Selangor, Malaysia**

**Lot F1-34, Pos Aviation Cargo Complex,
Free Commercial Zone, KLIA Cargo Village,
64000 Sepang, Selangor Darul Ehsan, Malaysia**

www.ambercourier.com
<https://ambergloballogistics.com>

AFFILIATED TO:

