

CORPORATE PROFILE

AMBER COURIER SDN BHD^{848629U}

A Licensed Courier Agent
A Licensed Custom Agent
An IATA Cargo Agent
An Cass Associated member



*The Logistics Partner On
That You Can Count*

96 Lorong Setia Raja 4H, Stutong Avenue 2, 93350 Kuching, Sarawak, Malaysia

Tel : +6082 364880 Fax: +6082 367880

Whatsapp: +6013 8810307

www.ambercourier.com

admin@ambergloballogistics.com



Air Freight



**Ocean
Freight**



**Logistics
&
Warehousing**

Our Value:
We're a freight forwarding and logistics provider which offer a wide range of solutions and services



AMBER



VISION

The bridge between suppliers and customers

www.ambercourier.com



MISSION

Become your most preferred logistics partner and expand worldwide business



Amber Courier Sdn Bhd

848629u

AMBER COURIER SDN BHD, as a Licensed Courier Agent, Licensed Customs Agents, IATA Cargo Agent, and CASSlink Member, started its operation in Sarawak in 2002 and is one of the leading freight forwarding, Logistics, warehousing, and Courier Services in Malaysia. AMBER provides a full range of freight forwarding, delivery services, consultancy, logistics, and planning services to cater to different market needs. It has expanded its services over the years, mainly providing business-to-business and door-to-door delivery services. It has a strong network connection with other centers in Malaysia with a real-time tracking system to ensure that all packages are delivered through the network efficiently and on time. AMBER provides freight solutions to help save clients' time and cost and allows customers to focus on improving their business efficiency.

AMBER provides a full range of perishable services to ensure the perishable cargo, such as flowers, fruits, vegetables, chilled fish, sausages, fresh meat, and live fish, across the supply chain. All temperature-controlled items and humidity are given special attention to avoid the products deteriorating and losing their vitality. Amber provides services that include document preparation and customs formalities, space booking for perishable goods, refer container booking and transfer, and prioritized handling at ports of origin and destination.

In the year 2005, AMBER, as a Licensed Customs Agent, became a registered member of the Sarawak Forwarding Agencies Association (SFAA), affiliated with the International Federation of Freight Forwarders Association (FMFF). It has expanded its services to deal with air and sea freight internationally and domestically. AMBER's exemplary leadership and commitment to providing luxury services in freight-forwarding services have led to its success and contributed to its increasing pool of loyal customers. AMBER also provides air and ocean transport, customs clearance, and container freight around the world, including receipt, transfer, assembly, and disassembly for imported and exported goods.

AMBER is also an International Integrated Logistics Services (IILS) provider that provides integrated and seamless logistics services (door-to-door) along the logistics supply chain as a single entity on a regional or global scale. AMBER is also a dedicated member of the Airfreight Forwarders Association of Malaysia (AFAM) and plays a vital role in the logistics and air cargo industry. With expertise in freight forwarding, supply chain management, and regulatory compliance, Amber contributes to the seamless movement of goods across borders. As part of AFAM, Amber stays updated on industry best practices, engages in networking opportunities, and advocates for policies that enhance Malaysia's position as a key player in global airfreight. In the year 2009, AMBER got the official courier license from the Malaysian Communications and Multimedia Commission (MCMC)

Amber provides on-time delivery services, attracts many new customers, and satisfies its existing customers. AMBER is committed to using a cost-effective way to swiftly and safely dispatch all business-related correspondences and parcels locally and internationally. AMBER constantly reviews and upgrades its operating methods to meet the changing environmental needs. Our goal is to achieve customer needs and give them great satisfaction ... ONE-STOP SHIPMENT SOLUTIONS.

about AMBER



COMPANY CHART



Amber provides an overview of the diverse range of services we offer to our clients. Whether you're looking for freight, logistics, or warehousing, our chart is designed to help you explore our service portfolio. Our services are organized into the following categories to make it easy for you to find what you need:

Freight Services:

- Air Freight
- Sea Freight
- Road Freight
- Perishable Freight
- Customs Clearance & Documentation
- Live animals / Pets Import-Export
- Freight Insurance Services
- Project Cargo & Special Handling
- Supply Chain & Logistics Solutions

Warehousing:

- Warehousing and storage
- Cross-Docking
- Inventory Management
- Order Fulfillment
- Pick and Pack Services
- Just-in-time (JIT) Delivery
- Humidity Control

Temperature-Controlled Logistics:

- Cold Chain Management
- Temperature monitoring and control
- Pharmaceutical Logistics
- Food and beverage logistics

Customs and compliance services

- Customs Clearance
- Import and export documentation
- Trade compliance consulting
- Tariff classification
- Duty and tax management
- Trade facilitation

Consulting and advisory services

- Supply chain strategy consulting
- Cost optimization and efficiency improvement
- Risk management and contingency planning
- Sustainability and environmental consulting

Technology Solutions:

- Transportation Management Systems (TMS)
- Warehouse Management Systems (WMS)
- Track and trace technology
- Data analytics and reporting
- Integration with Clients Systems

Customer support and services:

- Customer service
- Shipment tracking and updates
- Customer portal access
- Issue resolution and support

CODE OF BUSINESS CONDUCTS



Integrity:

The company emphasizes honesty and obeying the law. Everyone and every business has to be dealt with in fairness and respect. It means being accountable and taking responsibility for actions and consequences.

Objectivity:

All employees should have no self-interest, bias, or conflict of interest to influence business decisions or judgments. Everyone is treated with respect, behaves with courtesy, and treats all customers, colleagues, and others with respect and dignity.



Confidentiality:

All employees must maintain the confidentiality of business information, business flows, business partners and work entrusted to him or her by the company or its customers, except when disclosure is authorized before the disclosure happens.

Professionalism:

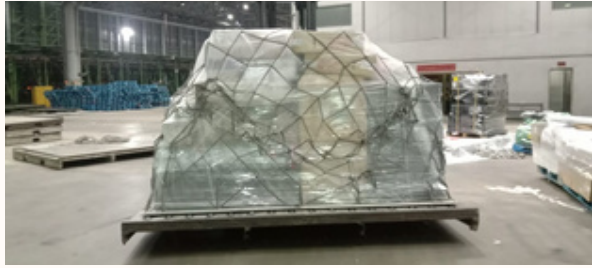
All employees must have professional ethics as principles that govern their behaviors. Professional ethics must be shown in action towards other people, environments, and working behaviors.



Competence:

The company emphasizes ethically competent people who can distinguish between right and wrong and act accordingly.

Stay as you are, we help you deliver





**AMBER
COURIER**

COURIER SERVICES

WWW.AMBERCOURIER.COM



**DOOR TO DOOR
ONLINE ORDER
ONLINE TRACING
ONLINE CHECKING**



AMBER Air Freight

Door-to-door Consolidation services
Port-to-port local and international transfer
West-East Malaysia shipment transfer
Freight Airwaybill booking
International Import-Export Service
Perishable Freight services





OCEAN FREIGHT



FULL CONTAINER LOAD (FCL)
LESS CONTAINER LOAD (LCL)
SMALL PACKAGE
PORT TO PORT
DOOR TO DOOR
DDU / DDP SHIPPING
TRANSHIPMENT
TRANSFER
REEFER CONTAINER



**CONSOLIDATION CENTRE
DECONSOLIDATION CENTRE
SORTING CENTRE
LABELLING CENTRE
SHAVING / TOPPING OFF PALLETS**



WAREHOUSING



www.ambercourier.com
WHATSAPP: 013 881 0307

BONDED TRUCK



**We Are Here
To Move Your Business**

ANYWHERE



TRACKING



AMBER
A Licensed Customs Agent
A Licensed Courier Agent

**CHINMA
LOGISTICS**

**AMBER
COURIER**

OUR SERVICES

COURIER
AIR FREIGHT
OCEAN FREIGHT
CUSTOM CLEARANCE
FREIGHT FORWARDING
E-LOGISTICS
CONSULTANCY

AMBER COURIER SDN. BHD.
TAKUT 3, LINTAS BUKIT 11, NTL, 11010 LINTAS
2ND FLOOR, 11, LINTAS BUKIT 11, NTL, 11010 LINTAS
BUPET, 11010 LINTAS BUKIT 11, NTL, 11010 LINTAS
NITE, 11010 LINTAS BUKIT 11, NTL, 11010 LINTAS
1 PEKERJA SENDIRI S'JA

BOM 7500 KG
BTM 3500 KG

Cargo / Transport

Bonded Truck Services

Handle bonded shipment | Re-pack Bonded Cargo | FTZ Cargo Transfer



SEAPORT/AIRPORT

**CUSTOM
CLEARANCE**

**CUSTOM
BROKER**

**FREIGHT
FORWARDING**

**IMPORT
EXPORT**



WE SERVE

Port-to-port clearance
Hs Code and tax
calculation
EPAM declaration
Permit application
Import Export Clearance
Temporary Import and
Export services

PERISHABLE FREIGHT

**Reefer Container
Port to Port
Door to Door
Perishable Freight
East Malaysia Perishable
Permit/Phyto Application
Import Export Clearance**





VEHICLE RELOCATION

CAR RELOCATION

MOTORCYCLE RELOCATION

TRUCK RELOCATION

ROLL-ON/ ROLL-OFF (RORO)



Port to Port

Door to Door

Air and Sea Transfer



ANIMAL TRANSFER
Port to Port
Permit Application
Live Animal Shipping
Live Fish Shipping
Live Pet Clearance





Dangerous Goods - Function 3

Amber covers all aspects of shipping dangerous goods by air and sea

- Always be updated with the latest edition of DGR and carriage requirements
- The list of dangerous substances and the correct appliance (from which transport is allowed)
- The classification (the identification and assignment to the relevant hazard class) the separation of hazardous substances (prohibition of mixed landing)
- Completion of the shipper's declaration of Dangerous Goods and the role of the air waybill
- The appropriate marking and labeling of the DG package
- The acceptance of dangerous substances
- The storage of Dangerous substances
- The loading and packing instruction process (piloting as well as loading of the aircraft) inspection and information



CONSULTATION / TRAINING

- Import-Export Consultation
- Local and International console cargo consultation
- Local and International Animal Transfer consultation
- Local and International perishable cargo consultation
- Custom clearance consultation
- Import-Export permit consultation
- Training and consultants for customs application
- Logistics and E-logistics training and consultancy
- Warehousing and management training and consultancy



Sign In

Do you have an account? [Create One](#)

Username

Password

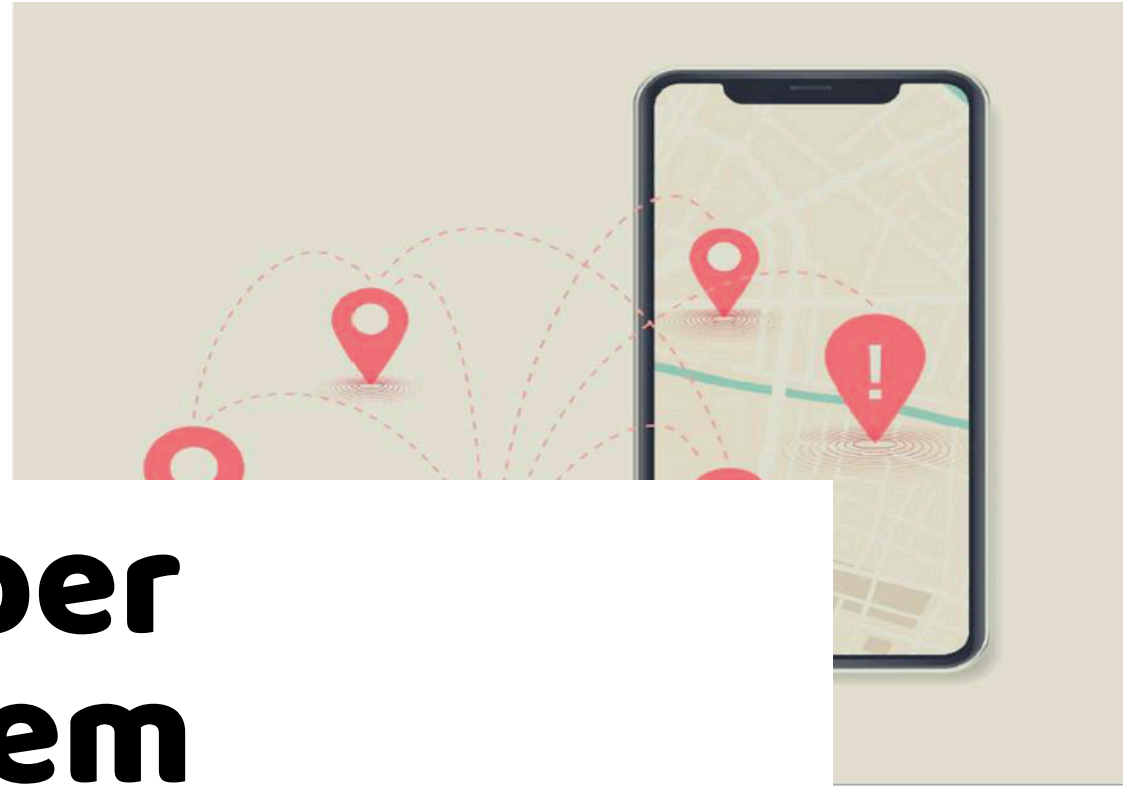
☐ Remember Me

Amber System

<https://ambergloballogistics.com>

ONLINE ORDER • NOTIFICATION

EXPOSURE • FLEXIBLE



CEO - JAMES NGU

jamesngusk@ambergloballogistics.com

Mr. James Ngu is a seasoned professional in Malaysia's freight-forwarding and logistics sector, boasting over 23 years of experience. He is the founder of Amber Courier Sdn Bhd, where he also serves as a Master Trainer, sharing his extensive knowledge with others in the industry. In addition to his role at Amber Courier, he holds the position of a few led associations in Malaysia, contributing to the organization's mission of advancing Malaysia's freight-forwarding industry. He would like to contribute to the development of the Industry and society by providing customized shipment solutions and consultation services to clients. He will strive to do his best to contribute to the growth of the Malaysian economy and provide world-class services to our clients.

- Degree in Computing and Information Systems
- HRDC Certified trainer TTT/27250
- IATA Cargo Introductory Certified
- IATA Dangerous Goods Function 3 Certified
- KEK Certified
- Has been working in the Freight Forwarding Industry from the Year 2001
- Service Chairperson of the Lions Club of Selangor Unique 308 B2 for years 2025-2026
- Assistant Secretary General of Sarawak Forwarding Agencies Association (SFAA) for the Year 2025 - 2027
- Committee of Airfreight Forwarders Association of Malaysia (AFAM) for the Year 2024 - 2027
- Council member of the Federation of Malaysian Freight Forwarders (FMFF) for the Year 2025 - 2027
- Council member of the Association of Malaysian Express Carriers (AMEC) for the Year 2023 - 2027

<https://ambercourier.com/james-ngu/>



@reallygreatlife

GLA | GLOBAL LOGISTICS ALLIANCE



WCAworld

SF AIRLINES
顺丰航空

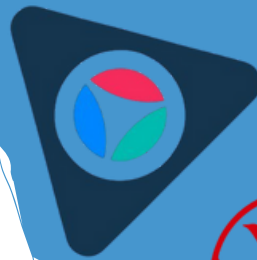
AirAsia



MAIL BOXES ETC.

Mylet

XIAMENAIR



OUR PARTNER

ANA

maskargo

SINGAPORE AIRLINES



POS ACE

tracking
MALAYSIA



A Licensed Customs Agents
A Licensed Courier Agents
A IATA Cargo Agents
A Cass Associates Members

**No.96, Lorong Setia Raja 4H Stutong Avenue 2,
93350 Kuching, Sarawak, Malaysia**

**No.49, Jalan USJ 1/31, Subang Jaya, 47600
Selangor, Malaysia**

www.ambercourier.com

<https://ambergloballogistics.com>

AFFILIATED TO:

