

SUPPLY CHAIN



SUPPLY CHAIN: CREATING ETHICAL SUPPLY CHAIN

HRDC REGISTERED PROGRAMME NO: 10001339427

The e-Commerce industry faces several challenges and it is not just about the lack of standardization in product delivery. The supply chain network connects the business with the customers. The supply chain is the key to delivering products and maximizing the efficiency of the supply network. A successful supply chain is completed by purchasing, inventory control, fulfillment, and satisfaction of the customer.

Inventory management is an element of the supply chain to facilitate of point of sale where all the elements of the supply chain coverage. The inventory management system is the tracking of inventory from manufacturers to warehouses and from these facilities to a point of sale.

Time equals money in any business and to be honest, managing the field workforce in this competitive environment can be complicated. It is very important to keep track of every product or delivery which in turn results in inefficiency and late deliveries.

LEARNING OUTCOME

By the end of the program, participants will be able to :

- Describe the supply chain activities
- Identify, analyze, and evaluate supply chain risks
- Deliver tangible business results
- Understand and design a supply chain management systems
- Define supply chain strategies
- Able to use risk management tools and techniques

METHODOLOGY

We use a variety of interactive methods, role-play, practice, delivery, and exercises to give participants a practical toolkit to deliver engaging training that drives behavioral change.

PROGRAM ASSESSMENT

- Pre- and post assessment
- Solving and presenting case studies
 - Demonstration in group presentation.



The Trainer

"Effective action comes from the right effort, if not the right way. Only with the right methodology can our actions have the greatest effect" James Ngu

- HRDC-certified TTT Trainer
- HRDC appointed as a subject matter expert for the Development of Industrial Skills Framework Logistics and Warehousing Industry
- Iata Cargo Introductory Certified
- Dangerous Goods Cat-6 Certified
- IMDG Certified
- UCP 600 Certified
- Kursus Ejen Customs Certified
- Licensed Courier Agent
- Licensed Customs Agent
- UNESCAP Certificate in MTO Freight Forwarding
- Certified master trainer of the ASEAN Federation of Forwarders Association

Mr. James Ngu obtained his Degree Certificate (Computing and Information System) from the University of Lincolnshire & Humberside at Lincoln, England in the year 2001.

As a Licensed Custom Agent, he has been working in the Freight Forwarding and Logistics Industry for 20 years. As a founder of Amber Logistics, he successfully set up their internal customer service standards and delivery services process for the company.

Already more than 2-year training in the training industry now, Mr. James has conducted numerous training sessions with the logistics and courier corporate. His training programs consist of customer service, Logistics, Malaysian Customs procedures, Shipping Documents, Free Zones, Incoterms@, problem-solving & decision making, managing complaints, and supervisory programs.

In the course of his career, he also had many opportunities to write and speak to many levels of management in planning, presenting and decision making. With his understanding of the logistics and courier industry, he provides communication training to the branch including leadership, communication skills, proficiency in the language, attentiveness, time management skills, persuasion skills, HR-related issues, and challenges.

Mr. James Ngu uses various methodologies to enhance his learners' learning and participation, which includes On-the-Job Training, coaching, mentoring interactive lectures, management games, practical mills, case study, group discussions, and tutorials

Program Content

MODULE 1: UNDERSTANDING SUPPLY CHAIN

- Introduction to supply chain management
- Supply Chain Models and Types
- Goal of supply chain management
- Modes of supply chain

MODULE 3: IDENTIFYING SUPPLY CHAIN RISK AND INSTABILITIES

- Internal Risks
- External Risks
- Risk management
- Evaluation and prioritization of risks
- Contingency and risk management planning.

MODULE 5: MOVING: TRANSPORTATION AND LOGISTICS

- Understanding transportation and logistics
- Logistics Consideration
- Distribution Centre
- Global Supply Chain

MODULE 2: SUPPLY CHAIN PLANNING

- Inventory Management
- Warehouse Management
- Transport Management
- Operation Management

MODULE 4: UNDERSTANDING MATERIAL REQUIREMENT PLANNING (MRP)

- The role of MRP
- MRP inputs, objectives, and benefits
- MRP vs ERP

MODULE 6: CREATING ETHICAL SUPPLY CHIAN

- Identifying, defining, and tracking your metrics
- Manufacturing and operation
- Incentives and continuous improvement
- Reengineering supply chains end to end to minimise risk
- Organisation development

Who should Attend

All sellers buyers, and business partners that trade with local and international trade.

**HRDC REGISTERED
PROGRAMME NO: 10001339427**



Contact Us

**whatsapp:
+ 6013 881 0307**

**chinmalogistics@gmail.com
www.chinmalogistics.com**