



# EFFECTIVE WAREHOUSE & STORES MANAGEMENT

HRDC NO: 10001339653

Effective warehousing and store management are essential to the success of today's business. The material must move through the supply chain in a rapid, controlled, and cost-effective to meet clients' demands. Most companies realize that a warehouse is no longer a store but the main effect of the entire supply chain. The highly interactive warehouse & store management training course examines various aspects of the business including process, product, supplier, clients, and last miles.

“EFFECTIVE ACTION COMES FROM THE RIGHT EFFORT, IF NOT THE RIGHT WAY. ONLY WITH THE RIGHT METHODOLOGY CAN OUR ACTIONS HAVE THE GREATEST EFFECT”  
JAMES NGU

## CONTACT US

+6013 881 0307

training@ambergloballogistics.com

ampercourier.com



- HRDC-certified TTT Trainer
- HRDC appointed as a subject matter expert for the Development of Industrial Skills Framework Logistics and Warehousing Industry
- IATA Cargo Introductory Certified
- Dangerous Goods Cat-6 Certified
- IMDG Certified
- UCP 600 Certified
- Kursus Ejen Customs Certified
- Licensed Courier Agent
- Licensed Customs Agent
- UNESCAP Certificate in MTO Freight Forwarding
- Certified master trainer of the ASEAN Federation of Forwarders Association

Mr. James Ngu has been working in the Freight Forwarding and Logistics Industry for more than 20 years. As a founder of Amber Logistics and Chinma Freight Forwarding, he successfully set up their internal customer service standards and delivery services process for the company. His training programs consist of customer service, Logistics, Malaysian Customs Procedure, OGA Related Matters, Import Export requirements, Shipping Documents, Free Zones, Incoterms®, problem-solving & and decision-making, managing complaints, and supervisory programs.



## LEARNING OUTCOME

- Describe the daily operations of the warehouse
- Identify the role of the warehouse in the supply chain
- Implement effective techniques in warehousing and warehouse management methods
- Understand the location, size, and layout of the warehouse
- Define the type of storage and material handling equipment in the warehouse
- Able to apply a warehouse management system

## PROGRAM CONTENT

### MODULE 1: WHAT IS SUPPLY CHAIN MANAGEMENT

- Introduction of supply chain
- The role of warehousing and distribution in the Supply chain
- Stategic of push-pull
- How to design a warehouse

### MODULE 2: WAREHOUSING LAYOUT

- Warehouse Layout
- Storage Methods
- Materials Handling

### MODULE 3: WAREHOUSING OPERATIONS

- Inbound Outbound Logistics
- Reverse Logistics
- Transport Management

### MODULE 4: INVENTORY MANAGEMENT

- The Function of the Inventory
- Inventory accuracy and control
- Classification to drive efficiency
- Understand methods and strategies

### MODULE 5: WAREHOUSE PERFORMANCE MANAGEMENT

- Measurement of W & D operations
- Security and loss control

## PROGRAM METHODOLOGY

The interactive lecture encourages responsive engagement with participants. Practical exercises and role-plays that is fun yet challenging with group discussions, brainstorming, reflection session, and active presentations.

## WHO SHOULD ATTEND

All sellers buyers, warehouse operators, and professionals and executives in the organization for their warehouse management strategy.