



LEMBAGA PELABUHAN KELANG
(PORT KLANG AUTHORITY)
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MS ISO 9001 : 2015 REG.NO: AR3579

(JABATAN ZON BEBAS & JABATAN DAGANGAN BERBAHAYA)

Ruj. Tuan:

Ruj. Kami:

Tarikh :

LPK:PB/600-4/1 Jld. 2 (13)

17 March 2020

Y.Bhg. Tan Sri / Datuk / Dato' / Sir / Madam,

PORT KELANG AUTHORITY GENERAL MANAGER'S CIRCULAR NO. 3/2020

**THE CONDUCT OF PORT OPERATIONS DURING THE COVID-19 RESTRICTED
MOVEMENT CONTROL ORDER PERIOD (18 MARCH 2020 – 31 MARCH 2020)**

The above subject is duly referred.

2. In view of the rapid increase in the COVID-19 outbreak in Malaysia and worldwide, the Malaysian Government has implemented a nationwide Restricted Movement Control Order from 18 March 2020 until 31 March 2020. This order was issued under the Prevention and Control of Infectious Diseases Act 1988 and the Police Act 1967.

3. However under Schedule 1 of the Industrial Relations Act 1967, Ports are classified as essential services whereby port, dock, harbour and airport services and undertakings, including stevedoring, lighterage, cargo handling, pilotage and storing or bulking of commodities are exempted from the above order.

4. Also included in this essential services list are Services provided by any of the following Departments of Government i.e.: Chemistry, Civil Aviation, Customs and Excise, Immigration, Marine, Meteorology and Printing.

5. In line with this, Port Klang will continue to operate during this period. The Terminal Operators, Northport and Westports as well as Port Klang Free Zone (PKFZ) Sdn Bhd will provide the necessary port and logistics services to serve the nation's needs during this critical period. However port users may expect some interruptions and delays due to external factors and various challenges that may arise.

**PORT KLANG AUTHORITY HELPLINE DURING COVID 19 RESTRICTED MOVEMENT
CONTROL ORDER PERIOD (18 MARCH 2020 – 31 MARCH 2020)**

DEPARTMENT	OFFICERS IN CHARGE	CONTACT NO.
Free Zone	Mr. Ahmad Rizal bin Mohd. Yusop Senior Manager	012-2159069 03-31688214 (DL) 03-3168 8211 ext. 1024 ahmadrizal@pka.gov.my
Dangerous Goods	Mr. Nubhan bin Basarudin Manager	012-3063404 03-31670024 (DL) 03-3168 8211 ext. 1023 nubhan@pka.gov.my
Marine Operations	Capt. Azmi bin Maaris Covering Manager	012-6395565 03-31668205 (DL) 03-3168 8211 ext. 3025 azmi@pka.gov.my

6. We anticipate that Transport companies especially haulage companies will continue to provide haulage and related services so as to ensure receipt and delivery of cargo from / to the port is not interrupted. In order to prevent any backlog of cargo in the port, Consignees are required to take delivery of their consignments without undue delay. No waivers will be given for additional storage period arising from consignees failing to do so without valid reasons.

7. We further urge all industry players to take the necessary measures to safeguard the health and safety of their workforce during this difficult period. Observance of this restriction order shall be given priority by individuals not involved in critical operations to ensure that the crisis is overcome as soon as possible.

8. Port Klang Authority would like to reiterate that the Royal Malaysian Customs Department and Other Government Agencies as well as related port and logistics service providers will also be operational to assist the logistics industry to clear their goods expeditiously. The planning of their operations and workforce deployment will be at their discretion.

9. All transactions with Port Klang Authority related to Dangerous Goods (DG) and Free Zone (FZ) shall be conducted from the e-DCFZ system. Any related enquiries shall be forwarded to the contact persons as listed in PKA's website.

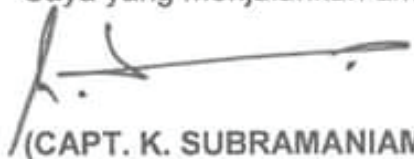
10. In addition, Port Klang Authority has set up a helpline for all enquiries with regards to port operations during the Covid-19 Restricted Movement Control Order (as attached in Appendix 1). A list of frequently asked questions (FAQs) will be posted on our website to assist port users. Northport, Westports and PKFZ will also issue further guidance on operational matters.

11. During this period, Port Klang Authority HQ, the Terminal Operators offices (Northport, Westports, and PKFZ) and the Vessel Traffic Management System (VTMS) office will not be open to public or official visits by delegations. More information will be provided from time to time to update port users of any further developments.

Thank you.

"BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah,



(CAPT. K. SUBRAMANIAM)

General Manager
Port Klang Authority

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